

application in section 4.2 and the evaluation in subsection 4.3.

4.1 BI-CSN

The CSN was extended by the mentioned BI specifics to be able to describe BI Cloud service offerings. The new BI specifics were arranged in the BI-CSN shown in Fig. 7. The root of the feature hierarchy is placed at the center of the BI-CSN. The child features are then concentric placed in surrounding rings. Features on the same level of hierarchy are placed on the same ring as siblings, while sub features are placed in the outer sections that their ancestors cut from the pie. Present service descriptions are colored and absent features would be transparent.

The green colored features in Fig. 7 are the new BI specifics, which are added based on factors of BI Cloud service offerings as result of the survey and the consolidation. By using the BI-CSN to describe existing BI Cloud service the coloring represents the service properties. Present features will be colored and absent feature will be transparent. The application of the taxonomy by using the BI-CSN is following in the next section.

4.2 Application

In total, the BI-CSN was applied to eight BI Cloud service offerings. Here, to not over extend this paper, are shown two cases the BI Cloud service *Power BI* from Microsoft and the BI Cloud service *SAP HANA Cloud* from SAP. In the BI-CSN (*Power BI* in Fig. 8 and *SAP HANA Cloud* in Fig. 9) the blue colored features means that these features are present and the transparent (white) features are absent. Figure 8 shows the specified BI-CSN for the BI Cloud offer Microsoft *Power BI*. Microsoft *Office 365* with *Microsoft Excel* and supplemented with *Microsoft Sharepoint Online* represents the main components of *Power BI*. *Power BI* follows the SaaS approach and offers the possibilities to visualize, to model and to analyze data for example by using OLAP functions and Data Mining. Furthermore, the

analyzed data can be visualized through different types of diagrams. Thereby, *Power BI* follows the MaaS and VaaS approach. *Power BI* is based on the Microsoft Platform *Windows Azure* which is hosted in a Virtual-Private Cloud in Microsofts own data centers. The scale of the demand can be performed in self management and the accounting is based on the resources used. Microsoft offers detailed SLA with assurances e.g. in security, maintenance, response times. Support has to be additionally ordered and paid.

Figure 8. BI-CSN for Microsoft *Power BI*

An other BI Cloud service offering that was used for the evaluation was the *SAP HANA Cloud Platform*, see Fig. 9. *SAP HANA Cloud* is offered as a Platform as a Service in the sense of a Data Warehouse System as platform service (DWSaaS). On this platform the VaaS and MaaS offerings *SAP BI OnDemand* and *Lumira Cloud* are deployed. Further considered here, is the platform offering. The *SAP HANA Cloud* is hosted by Amazon, so that a third party is involved. Just as Microsoft, SAP offers detailed SLA aspects.

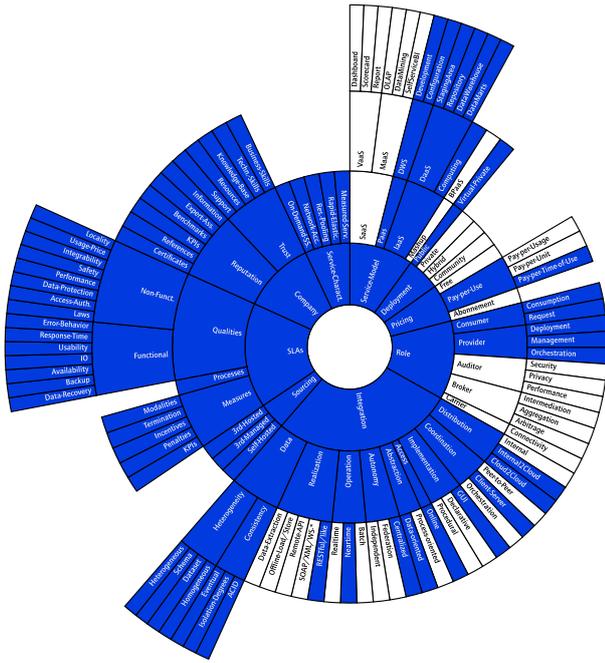


Figure 9. BI-CSN for SAP HANA Cloud

4.3 Evaluation

As part of a comprehensive literature review (see section 2), many approaches in the area of BI Cloud have been discovered. We identified and removed duplicates, irrelevant references and reviews and editorials. We identify approaches of different groups - that's why our approach is based on a certain wide opinion. On the base of the survey and their analysis, the conceptualization of the taxonomy was performed as part of an interactive design science process with repetitive incremental steps. The individual factors of the references were successively compared, considered and consolidated. This ensures that our architecture is on the current state of the status of scientific, industry and governmental and other associations.

The application is importance to demonstrate the feasibility. So we took eight BI Cloud offerings and used our taxonomy to describe them (due to the brevity, the application is displayed on two BI Cloud services, see section 4.2). In the application it was found out, that our architecture is completely inasmuch as all features of the observed offerings were covered.

Within expert dialogues on this subject, we presented the taxonomy and the application to several offerings and discussed it. The completeness and feasibility has been confirmed there. By visualizing the consideration deals with the BI-CSN, the comparability showed the visually simple as possible. A comparison of existing factors of a BI Cloud services is easily possible by visually observation of the specific BI-CSN. Also, with the BI-CSN the requirements of customers can be described and these can simply be compared with existing BI Cloud services to find the most appropriate service.

5 CONCLUSION

In this article, a taxonomy for the description and comparison of BI Cloud services was introduced. This is a tool for orientation and understanding of the subject area BI in the cloud. The taxonomy can also be used to identify and evaluate business needs and to support the selection of suitable offerings.

To help overcome the prevalent skepticism of enterprises regarding BI Cloud services, we surveyed different frameworks for BI Cloud service description. Based on this survey, we proposed a consolidated taxonomy in the form of a feature model to uniformly describe, compare and evaluate BI Cloud services, regardless of whether an organizations own offers or the offers of external providers are evaluated.

In addition, we present the BI-CSN as a suitable visualization technique to describe visually and compare BI Cloud service offerings and requests. Based on the application of the BI-CSN on existing services we evaluated and demonstrated the feasibility and completeness. However, there are several open issues that we consider as future work: The proposed framework should be continuously adapted to the developments in order not to lose validity and soundness by the appearance of new BI cloud service facets. An automatic selection of BI Cloud offerings can be realized by using the taxonomy for describing business requirements and to compare these with service descriptions to find a suitable service for the

considered scenario. Here in particular, existing approaches from the service-oriented field (e. g. service oriented architecture (SOA), unified service description language (USDL) etc.) could be used.

For the future development of BI Cloud systems and services this new domain should be standardized. A standardized architecture could provide transparency, reduce uncertainty and help to raise the potentials. Some questions of enterprise, system and software architecture are not still clear and transparent clarified. Therefore many offerings are in an early maturity and heterogeneous.

With this contribution is a first step in the direction of standardization is done. Regarding the overall goal of the contribution, we consider our work as an important step towards reducing the skepticism in BI Cloud services, since it provides a consolidated view on their features. We delivered a taxonomy that can be used for the description, comparison, selection of BI Cloud services.

REFERENCES

- [1] H. Chen, R. Chiang and V. C. Storey, "Business Intelligence and Analytics: From Big Data to Big Impact", *MIS quarterly*, vol. 36(4), pp. 1165-1188, 2012.
- [2] H. Baars and H. G. Kemper, "Business intelligence in the cloud?", *PACIS 2010 Proceedings*, Paper 145, 2010.
- [3] O. Norkus and H.-J. Appelrath, "Towards a Business Intelligence Cloud", *Proceedings of the Third International Conference on Informatics Engineering and Information Science (ICIEIS2014)* Lodz University of Technology, Lodz, Poland, pp 5566, September 2014.
- [4] O. Norkus et al., "An Approach for a Cloud-based Contribution Margin Dashboard in the Field of Electricity Trading", In: Douglas Cunningham, Petra Hofstedt, Klaus Meer, Ingo Schmitt (Hrsg.): *INFORMATIK 2015, Lecture Notes in Informatics (LNI)*, Gesellschaft für Informatik, Bonn 2015, Bonner Klagen Verlag, 9/2015.
- [5] P. Mell and T. Grance, "The NIST Definition of Cloud Computing", *National Institute of Standards and Technology, Information Technology Laboratory*, Gaithersburg, NIST, Special Publication 800-145, September 2011.
- [6] O. Norkus, B. Friedrich, F. Merkel, I. Schweer, "Margin Control as a Cloud Service" (Deckungsbeitragsrechnung als Cloud-Dienst), In: Norbert Gronau (Ed.): *ERP Management*, 15(2), GITO Verlag, pp. 27-29, vol 5, 2015.
- [7] H.-J. Appelrath, H. Kagermann and H. Krcmar, "Future Business Clouds: A contribution to the project of the future Internet-based services for the economy" (*Future Business Clouds: Ein Beitrag zum Zukunftsprojekt Internetbasierte Dienste für die Wirtschaft*), Herbert Utz Verlag, 2014
- [8] S. Gudenkauf, M. Josefiok, A. Göring and O. Norkus, "A Reference Architecture for Cloud Service Offers", *Software Engineering for Business Information Systems*, 2013.
- [9] M. Weber et al. "Cloud Computing Monitor 2015", *BITKOM KPMG*, 2015.
- [10] M. Weber et al. "Cloud Computing Monitor 2013", *BITKOMKPMG*, 2013.
- [11] M. Weber et al., "Cloud Computing - Evolution in der Technik, Revolution im Business", *BITKOM-Leitfaden*, BITKOM, 2009.
- [12] R. Sallam et al., "Magic Quadrant for Business Intelligence and Analytics Platforms", *Gartner*, 2015.
- [13] C. Bange, T. Grosser, N. Janoschek, "Big Data Use Cases - Getting real on data monetization", *BARC*, 2015.
- [14] C. Bange, S. Roggers, "Cloud Business Intelligence and Data Management as a Service - A Global Survey on Adoption, Challenges and Outlook", *BARC*, 2011.
- [15] SAP <http://www.sap.com/germany/pc/analytics/business-intelligence/software/data-visualization/cloud.html>, last visit: 09.05.2015.
- [16] SAP, <http://go.sap.com/product/analytics/lumira/cloud.html>, last visit: 09.05.2015.
- [17] SAP, <https://websmp207.sap-ag.de/~sapidp/011000358700001269622010E.pdf>, last visit: 09.05.2015.

- [18] Microsoft, <http://www.microsoft.com/de-de/server-cloud/cloud-os/data-insights.aspx>, last visit: 09.05.2015.
- [19] Microsoft, <https://www.microsoft.com/de-de/cloud/glossar/bi.aspx>, last visit: 09.05.2015.
- [20] Qlik, www.qlik.com/us/explore/products/, last visit: 09.05.2015.
- [21] Oracle, <http://www.oracle.com/us/solutions/business-intelligence/cloud-ready-oracle-bi-177505.pdf>, last visit: 09.05.2015.
- [22] S. Datta and D. Gupta, "Oracle Enterprise Manager Cloud Control 12c: Complete, Integrated and Business-Driven Cloud Management", Oracle Corporation, 500 Oracle Parkway, Redwood Shores, CA 94065, U.S.A., Oracle White Paper, October 2011.
- [23] M. Behrendt et al., "Introduction and Architecture Overview IBM Cloud Computing Reference Architecture 2.0", IBM, Tech. Rep., 2011.
- [24] IBM, <http://www-01.ibm.com/software/analytics/cloud/>, last visit: 09.05.2015.
- [25] MicroStrategy, "Architecture for enterprise business intelligence", MicroStrategy, WhitePaper.
- [26] L. Menon, B. Rehani "Business Intelligence on the Cloud: Overview and Use Cases", WhitePaper, TATA Consultancy Services, 2012.
- [27] D. J. Abadi, "Data Management in the Cloud: Limitations and Opportunities", IEEE Data Engineering Bull, 2009, 32 ed, pp. 312.
- [28] S. Ouf and M. Nasr, "The cloud computing: the future of BI in the cloud", International Journal of Computer Theory and Engineering, 2011, 3rd ed, pp. 750754.
- [29] B. Chadha and M. Iyer, "BI in a Cloud: Defining the Architecture for Quick Wins", SETLabs Briefing, 2010, 8 ed, pp. 3944.
- [30] C. Tamer, M. Kiley, N. Ashrafi, J. Kuilbar, "Risk and benefits of business intelligence in the cloud", In Northeast Decision Sciences Institute Annual Meeting Proceedings (pp. 86-95).
- [31] S. G. Grivas, T. U. Kumar, and H. Wache, "Cloud broker: Bringing intelligence into the cloud", IEEE 3rd International Conference on Cloud Computing (CLOUD), pp. 544-545, 2010.
- [32] H. Demirkan and D. Delen, "Leveraging the capabilities of service-oriented decision support systems: Putting analytics and big data in cloud", Decision Support Systems 55, Journal, Elsevier B.B., pp. 412-421, 2013.
- [33] Y. S. Gurjar and V. S. Rathore. "Cloud business intelligence is what business need today", International Journal of Recent Technology and Engineering, vol. 1.6, pp 81-86, 2013.
- [34] D. Gash, T. Ariyachandra and M. Frolick, "Looking to the clouds for business intelligence", Journal of Internet Commerce vol. 10.4, pp. 261-269, 2012.
- [35] W. J. Thompson und J. S. van der Walt, "Business intelligence in the cloud", SA Journal of Information Management, vol. 12(1), pp. 1-5, 2010.
- [36] T. Haselmann and G. Vossen, "Database-as-a-Service for small and medium enterprises" (Database-as-a-Service für kleine und mittlere Unternehmen), Working Paper, Institut für Wirtschaftsinformatik, Westfälische Wilhelms-Universität Münster, Münster, vol. 3, 2010.
- [37] A. Seufert and N. Bernhardt, "Business Intelligence and Cloud Computing" (Business Intelligence und Cloud Computing), HMD Praxis der Wirtschaftsinformatik, vol. 47(5), pp. 3441, 2010.
- [38] N. Bernhardt and K. Balluch, "Self-service Business Intelligence in the Cloud - requirements, security aspects, concepts" (Self-Service Business Intelligence in der Cloud - Anforderungen, Sicherheitsaspekte, Konzepte), BI Spektrum, vol. 1, pp. 32-37, 2014.
- [39] C. Weinhardt et al., "Cloud Computing - A Classification, Business Models and Research Directions", Business & Information System Engineering, pp. 391-399, vol 5, 2009.
- [40] M. Torkashvan, H. Haghghi, "CSLAM: A framework for cloud service level agreement management based on WSLA", Sixth International Symposium on Telecommunications (IST), IEEE, pp. 577-585, 2012.
- [41] M. Torkashvan, H. Haghghi, "A service oriented framework for cloud computing", Proceedings of the 3rd International Conference on Information and Communication Systems, ACM, paper no. 25, 2012.

- [42] S. Leinmeister, M. Böhm, C. Riedl, Christoph, H. Krcmar, “The business perspective of cloud computing: actors, roles and value networks”, ECIS 2010 Proceedings, Paper 56, 2010.
- [43] N. Schirm, T. Frank, M. Henkel, F. Bensberg, “Success factors for cloud-based business intelligence solutions” (Erfolgsfaktoren cloudbasierter Business Intelligence Lösungen), Proceedings der 12. Internationalen Tagung Wirtschaftsinformatik (WI2015), 2015.
- [44] V. Chang, “The business intelligence as a service in the cloud”, Future Generation Computer Systems, Volume 37, pp. 512-534, 2014.
- [45] J. Ereth, D. Dahl, “Business intelligence in the cloud: fundamentals for a service-based evaluation concept”, Tagungsband des 5. Workshops ”Business Intelligence” der GI-Fachgruppe Business Intelligence , Paper No. 1, 2013.
- [46] D. Batory, “Feature Models, Grammars and Propositional Formulas”, Proceedings of the 9th international conference on Software Product Lines, ser. SPLC05. Berlin, Heidelberg: Springer-Verlag, 2005, pp. 720.
- [47] K. Czarnecki and U. W. Eisenecker, “Generative Programming: Methods, Tool, and Applications”, 6th ed, Addison Wesley, April 2005.
- [48] K. Czarnecki and S. Helsen, “Feature-based survey of model transformation approaches”, IBM Systems Journal, vol. 45, no. 3, pp. 621646, 2006.
- [49] S. Kolb and G. Wirtz, “Towards application portability in platform as a service”, Service Oriented System Engineering (SOSE), 2014 IEEE 8th International Symposium on. IEEE, 2014.
- [50] A. Göring, S. Gudenkauf, M. Josefiok and O. Norkus, “A taxonomy for describing cloud service offers” (Eine Taxonomie zur Beschreibung von Cloud-Dienstangeboten), VDE-Kongress 2014, VDE VERLAG, 2014.
- [51] V. Andrikopoulos, A. Darsow, D. Karastoyanova, F. Leymann, “CloudDSFThe Cloud Decision Support Framework for Application Migration”, Service-Oriented and Cloud Computing, pp. 1-16, Springer, Berlin Heidelberg 2014.

Table 1. Results of Literature Analysis

<i>Reference</i>	<i>Level of Abstraction</i>			<i>Formality</i>		
	<i>meta model</i>	<i>aspect</i>	<i>instance</i>	<i>informal</i>	<i>in part formal</i>	<i>formal</i>
BITKOM [9, 10, 11]	X			X		
Gartner [12]	X			X		
BARC [13, 14]	X			X		
SAP [15, 16, 17]			X	X		
Microsoft [18, 19]			X	X		
QlikTech [20]			X	X		
Oracle [21]			X	X		
IBM [23, 24]			X	X		
MicroStrategy [25]			X		X	
TATA [26]			X	X		
Adabi [27]		X		X		
Ouf and Nasr [28]		X		X		
Chadha and Iyer [29]	X			X		
Tamer et al. [30]		X		X		
Grivas et al. [31]		X			X	
Demirkan and Delen [32]	X				X	
Baars and Kemper [2]	X				X	
Gurhar and Rathore [33]		X			X	
Gash et al. [34]		X		X		
Thompson and van der Walt [35]	X				X	
Haselmann and Vossen [36]		X		X		
Seufert and Bernhardt [37]		X			X	
Bernhardt and Balluch [38]			X	X		
Weinhardt et al. [39]	X				X	
Torkashvan and Haghighi [40, 41]		X				X
Leinmeister et al. [42]		X			X	
Schirm et al. [43]		X			X	
Chang [44]		X			X	
Ereth and Dahl [45]		X			X	